



Example of Engineer Operations Job Description

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Our growing company is looking to fill the role of engineer operations. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for engineer operations

- Consider quality, environmental, health and safety while implementing manufacturing changes
- Provide leadership and support to cross-functional teams comprised of Engineering, Operations, Maintenance, Quality, Marketing, Packaging, Environmental, Safety and Materials
- Responsible for communication between departments, vendors and partners as a central repository for information regarding production site, Customer Support, Help Desk and Core Systems issues
- Technical diagnosis and resolution of incidents impacting live services
- Logging all incidents accurately, and documenting investigative activities
- Implementing appropriate contingency procedures in response to planned or unexpected events
- Ensure efficient and appropriate communication to key stakeholders through the incident lifecycles
- Collaborate with the wider FM teams including developers and producers to ensure best operational practice
- Work on improving our documentation and processes – ensuring all learning is shared, and improving the 24/7 team as a whole
- Keeping abreast of operational changes in a fluid environment, ensuring that actions are taken in line with current best practice

Qualifications for engineer operations

- Expert scripting skills in at least one of shell, python, perl, ruby

- With limited direction, develop code, test, debug, maintain, modify, and install moderately complex software programs
- In collaboration with development and iT, ensure product specifications and flowcharts, (dataflows, jobflows,), are created (and refreshed) for each product and systems
- Prepare and review time estimates for assigned tasks
- Improve process and tools to automate deployments and other operational tasks