



Example of Engagement Program Manager Job Description

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Our company is growing rapidly and is looking for an engagement program manager. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for engagement program manager

- Establishment of strong relationships by liaising with all key partners
- Profitability and operational efficiency of the program
- Lead all Contractor Engagement activities for Corporate HR
- Manage the overall relationship with the managed services provider and the staffing supplier network
- Establish metrics and monitor program and supplier performance
- Manage relationships with key business partners to ensure program performance meets their needs and identify program usage opportunities (cost, quality, etc)
- Facilitate strong performance management activities through the use of established protocol
- Oversee financial arrangements with vendors, ensuring compliance to billing, invoicing and performance/penalty adjustments, as appropriate
- Participate as a core team member in projects where Contractor Engagement is a stakeholder
- Help establish common goals between key stakeholders and suppliers, and drive communication between both sides

Qualifications for engagement program manager

- Deliver high level of customer service and ensure commitments are met
- In partnership with SSG, identify market and technology developments that

- Contribute as emerging expert in either strategy or operational improvement consulting
- Contribute to development of our consulting unit by coaching junior consultants, and supporting operational development activities including recruiting
- Identify leads/opportunities for new projects
- Build experience and skills to advance to Associate Principal within our unit