



Example of Director, Quality Assurance Job Description

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Our company is looking to fill the role of director, quality assurance. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

Responsibilities for director, quality assurance

- Understand/clarify Business Partner's needs and engage in regular feedback on how the department is meeting those needs focusing on quality of the
- Monitor all operations and related metrics for conformance with internal, external, contract performance, and quality standards
- Aggregate and analyze quality data and suggest methods for improving product and service quality, design and/or business processes
- Define quality control standards and test
- Responsible for reviewing work-papers and issue summary reports to ensure they meet quality and timeliness standards
- Leads a group of QA staff to ensure that end to end solution meets customer requirements in agile environment
- Implements efficiencies in the testing life cycle
- Develops and implements key performance and risk indicators to continuously drive improvements in both testing execution process and quality of product
- Participate in or lead teams for special projects as assigned
- Direct the team to ensure all requirements of the Product Development Process (PDP) are met, including product/process, regulatory, and Quality System compliance

Qualifications for director, quality assurance

- Experience with electronic data systems preferred
- Ability to multi-task as needed in a start-up environment
- Solid understanding and experience in programming languages (Java, C#, Python etc)
- Familiarity with signal detection systems is a plus
- Bachelor's degree and/or insurance related designations preferred