Our innovative and growing company is searching for experienced candidates for the position of director, analytics. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for director, analytics

- ER Ticket Data
- Repeat Calls
- Service Call on Install
- IVR Data
- Escalations Data
- Natural Language Data
- IP Agent
- Contact Rate by Device
- Manage the procurement, implementation and testing of external and internal asset modeling components
- Ensure that projections of asset performance are accurate and scenario-consistent

Qualifications for director, analytics

- Desire to create the leading data-driven company in Australia
- Experience working with very large datasets, knowledge of distributed computing tools (Spark, MapReduce, Hive, Apache Mahout) a plus
- Experience and knowledge of state of the art machine learning algorithms such as neural networks, support vector machines, ensemble models a plus
- BA/BS required (quantitative area of study preferred)
- Extensive experience working in the therapeutic area of Oncology
- Experience interpreting markets and ascertaining implications to the business