



Example of Developer Relations Job Description

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Our innovative and growing company is looking for a developer relations. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for developer relations

- Provides input on budgets submitted by Developers
- Being part of a global on-call rotation to ensures partner responsiveness within prescribed SLAs
- Acting as the face of our US-based Engineering team in Europe, providing training and support materials to Editorial, Marketing and Sales teams
- Travelling to West Coast once per quarter to remain aligned with US-based Engineering team
- Working day flexibility around working with U.S. West Coast morning timezone constraints
- Interact with external developers in developer forums, support queues, mailing lists, support calls and in-person to troubleshoot and debug coding problems which developers may encounter
- Investigate, research, understand and resolve user problems, and provide timely, accurate and complete solutions
- Support and act as advocate for developers, representing their voice internally to Product Managers and Product Engineering teams, and support application development and technology implementation
- Work closely with web development staff to accomplish shared team responsibilities
- Build mobile apps - mobile software development

Qualifications for developer relations

- Bachelor's degree in Marketing, Business, Hospitality/Event Management

- Familiarity with Eventbrite a plus
- Strong understanding of mathematical concepts, graphics, data transformation, and memory management
- Knowledge of the C++ standard library, STL containers, and algorithms
- Specialized skills in particular areas of game development