Example of Delivery Technician Job Description



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Our growing company is searching for experienced candidates for the position of delivery technician. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

Responsibilities for delivery technician

- Troubleshooting and replacing components
- Breakdown for shipment
- Post-delivery activity
- Pre & Post paint activities, may require travel
- FAL and Flight Ops duties as required
- Maintains high volume case queue—handling day to day requests within established team SLAs
- Educate the patient and/or caregiver on the safe use and maintenance of the delivered equipment
- Complete all necessary delivery forms and paperwork, including invoices and logs
- Develop and maintain working knowledge of current products and services offered by the company and all applicable government regulations
- Report equipment hazards and product incidents

Qualifications for delivery technician

- Undertaking standby duties on a rota basis
- Being compliant with company initiatives, examples of which may include using mobile scripts and the submission of near-misses on a weekly basis
- Excellent vehicle operation skills and safe driving behavior
- Compassionate and patient-centered
- Balanced and confident