



Example of Delivery Team Leader Job Description

Powered by www.VelvetJobs.com

Our company is growing rapidly and is hiring for a delivery team leader. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

Responsibilities for delivery team leader

- Recruit, manage and develop a team of experienced Specialists
- Provide clear and measurable objectives for the team and the individuals
- Provide clear requirements for the capabilities needed to operate and develop the In-Life function
- Ensure team members are properly trained and cross-trained to allow optimum work allocation and levelling of workload
- Seeking and acting upon feedbacks from customers
- Ensure partner satisfaction
- Deliver innovative commercial solutions
- Collaborate with leaders on scheduling resources to promote career development, meet utilization goals, fill resourcing needs and ensure balance of assignments across teams
- Collaborate with key stakeholders to provide real-time feedback on performance to direct reports
- Effectively develop and mentor team to build broad and deep bench strength in the skills needed to meet succession needs and eliminate key man risks

Qualifications for delivery team leader

- Produces outstanding results both professionally and personally by being proactive and committed
- Uses technical / job knowledge and experience, incorporating functional skills and broad based business knowledge, to meet and exceed job requirements

- Significant experience and success in leading benefits and/or outsourcing engagements
- Track record of success in managing large client relationships and leading cross-functional teams
- Proven ability to contribute to revenue generation
- Interest and aptitude in keeping abreast of latest developments in benefits and outsourcing plan strategy and contributing to the development of new tools and approaches