



Example of Delivery Team Lead Job Description

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Our growing company is looking for a delivery team lead. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

Responsibilities for delivery team lead

- Prepare training materials (snippets, training flashes, jobaids) as necessary
- Role Focused
- People and Team management, to ensure team harmony and efficiency
- Implement Service Definition Document (what service activities, work flow, technical procedures, work instructions,) and Service Management Plan
- Organize the work and safety for the On-site team and resources, including but not limited to, manpower, tools, means and spares to deliver the Service activities
- Manage technical capabilities of his/her team-mates to perform daily works
- Maintain service activities work flow, technical procedures, work instructions
- Assure the interface with the Customer (internal & external) on the technical services matters, Report work progress to related parties according to agreed communication plan
- Deliver corrective actions in case of deviation of pre-defined performance indicators
- Support knowledge sharing and training activities, together with Training Manager

Qualifications for delivery team lead

- Experience using instructional design models
- Familiarity with major mobile device platforms (Android, iOS, Windows 10,) preferred
- BSc or higher in a Computer Forensics

- Must currently be in good standing