



# Example of Delivery Director Job Description

Powered by [www.VelvetJobs.com](http://www.VelvetJobs.com)

Our growing company is looking to fill the role of delivery director. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don't fill all of the qualifications, you may still be considered depending on your level of experience.

## Responsibilities for delivery director

- Define and lead the data governance processes, including the creation of IT Business Intelligence team
  - Lead a large team of developers, business analysts, enterprise architects, solution architects, and QA testers
  - Establish and maintain strong partnership with the business owners/product owners
  - Identifies and recommends programs, tools, initiatives and organizational structures to meet changing client and business demands
  - Continue to refine departmental performance metrics in line with Service Delivery direction and oversee delivery of key performance indicators including achieving quality service and client retention targets
  - Develop a scalable delivery strategy for a digital fluency curriculum for Sales and Services consultants that creates an appropriate frame of reference where they have deep, rich knowledge of how our digital assets function
  - Create a certification program around Safe Path demos for use in sales presentations post-sales Service offerings
  - Directs implementation of WebSphere Commerce solutions, including platform capabilities and integrations
  - Prioritizes and plans work for in-house and outsourced development staff
  - Leads design discussions of issues, enhancements and projects, providing SME / technical expertise of the eCommerce platform
-

- At least one Oracle R12 EBS implementation for GL, AR, Trade Management, Inventory, Advanced Collections, iReceivables, iProcurement, AP, FA, Project Costing, Cash Management, GRC, Multiple implementations preferred
- Bachelor's required, ideally in quantitative discipline (CS, Engineering, Math, Econ)
- 15 + years of progressively responsible experience in developing and implementing complex enterprise systems and managing enterprise services
- MS preferred in computer science, electrical engineering, or related field
- Ability to communicate and interact effectively with technical professionals, users who are non-technical experts
- Work closely with HBO Entertainment outside producers and show personnel to ensure that all digital, video, audio and paper elements are delivered as required, both in a timely and technically-specific manner