



Example of Delivery Analyst Job Description

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Our company is growing rapidly and is searching for experienced candidates for the position of delivery analyst. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don't fill all of the qualifications, you may still be considered depending on your level of experience.

Responsibilities for delivery analyst

- Control and maintain spending level of CS EMEA Cost of Delivery through the necessary Journal Entries (corrections, accruals postings, cost allocation,) during the month end closure, based on customer request and on employee's own judgment
- Provide explanations (narratives, bridges, comments), considering cost and residual results, to customer related to costs of sales differences between Budget, Forecast (Flash) and Actual with respective timelines
- Provide HC and employment report status with explanations related to departmental or hiring changes
- Prepare monthly financial performance package to business management with necessary recommendations
- Support business with analysis and validation of Value Capture/ savings
- Be part of meeting with the business partners and provide feedback on the cost trend based on the prior performed analysis
- Bachelor's degree or minimum 2 years relevant industry experience in the area of Information Technology
- Privacy compliance knowledge
- Knowledge of auditing /monitoring techniques
- Accountable for auditing files input and loaded into DSSH/BDE environment

Qualifications for delivery analyst

- Researches, troubleshoots and takes action regarding data or processing issues according to product and client expectations
- HUE experience
- Collaborate with closely with Sales team to understand pipeline, current client installs and future growth opportunities in support of SaaS tools
- Develop Dashboards and Reports in Salesforce for SaaS tools and other applicable applications supported on team for metric tracking
- Understand how to analyze, investigate and issue resolution for SaaS tools but not limited to users, profiles, data flow issues, object customization, fields, records types, page layout, validations, web service connections, data format issues and 3rd party integrations