



# Example of Data Technician Job Description

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Our company is growing rapidly and is looking to fill the role of data technician. To join our growing team, please review the list of responsibilities and qualifications.

## Responsibilities for data technician

- Works with basic to advanced electronics
- Performs turn-up, acceptance, installation and provisioning of DS0, DS1 and DS3 (or higher level) transmission services in the Designed Services environment including E911 services
- Works directly with customers to insure that services and applications are working properly and are in conformance to specifications
- Handles contacts with customers via telephone or on the premises
- Discusses service and equipment with customer
- Install or repair circuits, connects equipment to inside cable and makes cross connection in remote terminals, cross boxes and at the customer premise
- Conducts tests associated with the installation, repair, turn-up of designed circuits that include ISDN, DS0 – analog and digital, DS1, DS3 and optical circuits
- Performs test, turn-up, and repair of pair gain flex systems on both SLC and DLC at RT and CO locations
- Resolves customer issues and problems
- Locates, splice, repairs and rearranges cable and cable conductors in building and aerial or buried plant

## Qualifications for data technician

- Minimum two years technical knowledge of IP Networks, Call Routing and IP based networks in a WAN/LAN environment required
- Minimum one year technical knowledge of the following programming

- Matric /Grade 12 or O and A Levels is a prerequisite
- CDCP or Higher advantageous
- Wiremans and/or electrical certification advantageous
- Must have reliable own transport - Prerequisite