Our company is growing rapidly and is searching for experienced candidates for the position of data support analyst. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don't fill all of the qualifications, you may still be considered depending on your level of experience.

Responsibilities for data support analyst

- Interface with clients in the business and other technology teams to provide governance and control within the production environment
- Operational data reporting, and presentation
- System maintenance and enhancements management
- Support the development of fleet reliability dashboard, metrics and reporting tools
- Working across key organizations (CTS) ensuring data systems, data integrity and processes are current with the highest quality
- Defining project plans and working to agree upon milestone dates
- Leads data investigations
- Ensure 100% of expected data has been received, and to promptly identify and communicate issues with data feeds to internal and external parties as necessary
- Oversee development tasks related to assigned duties from start to finish, including entering tasks for developers, answering detailed questions and testing
- Support of critical market data and tick capture platforms

Qualifications for data support analyst

- Minimum 3 years in the Service Management center or 3 years airline/ travel agency experience particularly on fare quote, reservation or ticketing

- English proficiency is mandatory
- Experience with Hadoop and related technologies (examples- Pig, Hive, Impala, Scoop, Sparks, Fume, Oozie, FLume)
- Working experience using with deployment tools like Bamboo, Jenkinson
- Build Forms in OnCore, such as eCRFs