



# Example of Data Support Analyst Job Description

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Our company is hiring for a data support analyst. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for data support analyst

- Participate in system rollout testing
- Monitor and ensure all Exchange trades flows in ETRM system and communicate with Traders if any issues occur prior to end of day pnl
- Primary support contact for all business community technology needs 24x7
- Responsible for the Installation and configuration of both home and office network
- Assist executive team in completing technology requests
- Implements prototypes
- Track and manage performance improvement opportunities to prioritize efforts across the Support, Operations, Product Management and Development organizations
- Uncover process gaps and work with cross-functional teams to formulate plans to improve system performance and reliability
- Understand complex analytics use cases and be able to help customers to identify the issues they have and provide workarounds while communicating with internal teams to quickly resolve underlying issues
- Work with business analysts, architects, project leaders and clients to review the business requirements, prepare technical design documents and non-functional and functional prototypes as needed

## Qualifications for data support analyst

- Master's degree in Computer Science, Analytics, Finance, Business Information Systems or related field

- Familiarity with data warehousing principles and dimensional modeling techniques is highly desirable
- Proficiency using SQL in relational databases, SQL Server, is highly desirable
- Proficiency using at least one modern programming language, Java, C++, VBA, is highly desirable
- Highly motivated and have the ability to work effectively both independently part of a team