



# Example of Data Network Engineer Job Description

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Our innovative and growing company is hiring for a data network engineer. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

## Responsibilities for data network engineer

- Execute/manage projects and participate on project teams as necessary
- Provide third/fourth level support and engineering for remote access systems
- Provide support for Cloud customer connectivity at all data centers and co-locations
- Create and maintain accurate system documentation
- Work with the Support Centers and Operations to improve their problem solving effectiveness through training, documentation, and process modification
- Support the safety and cleanliness of the environment and occupants by being proactive in identifying issues you see need resolution, opening tickets for maintenance and taking the needed steps to get it done
- Monitor, resolve and update all Operations-assigned service tickets throughout your daily shift using IO's ticketing system
- Work closely with vendors, field technicians, and other telecommunications service provider to resolve service issues and improvements
- Identify, research and support process improvement actions
- Support Shipping and Receiving with delivery and tracking of packages internally, packaging/unpacking and loading/unloading of deliveries for customers, carriers, vendors or other offices

## Qualifications for data network engineer

- Experience with more than two DC technologies (servers, storage, virtualization, networking, software, load balancing)
- Data migration methods
- Strong understanding of web-based application technologies
- CiscoWorks Network Compliance Manager