



# Example of Customer Supply Chain Manager Job Description

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Our company is hiring for a customer supply chain manager. To join our growing team, please review the list of responsibilities and qualifications.

## Responsibilities for customer supply chain manager

- Develop and manage strategic and scaled, effective outsourcing partnerships and solutions
- In alignment with HP's critical objective of expanding into the A3 copier market, deliver A3 excellence and solution and manage the integration of the Samsung print business into the Americas service supply chain
- Enable services growth (Spare Part Sales, MPS, multi-vendor) through capabilities development and pursuit support
- Translate direct customer and operational insight into E2E improvement strategies, plans and actions
- Create a high performing services culture by recruiting and developing strong talent
- Contribute to overall Global Supply Chain and Americas Support and Service strategic definition and direction
- Lead Print Services Supply Chain Vertical financial results and inputs to flash and budget processes
- Lead the collaborative logistics planning process with our customers on all strategic customer supply chain initiatives
- Develop and implement successful project plans to drive and realize the strategic initiatives at the operational level and monitor for value
- Improve promotion performance through analytics and innovation

## Qualifications for customer supply chain manager

quality levels

- Transform supply chain and distribution processes and execution to assure fulfillment of customer needs at the highest level – “customer first”
- Develop customer specific supply chain distribution solutions achieving a competitive ad-vantage for our top global strategic accounts and specific key accounts
- Scope of People Responsibility
- Support North American Customers and a number of GSA's
- Cooperation Internally& Externally