



Example of Customer Supply Chain Manager Job Description

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Our company is growing rapidly and is hiring for a customer supply chain manager. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

Responsibilities for customer supply chain manager

- Work with Customer Logistics Team Sr
- Act as liaison between Customer Logistics Team Managers, Sr
- Create and update end user documentation, SOPs borne from the Business/system flow charts, and work instructions training materials
- Leading the diagnostic assessment of the customer's supply chain processes and practices to determine the appropriate SC solution Providing expert counsel to regional account management leadership teams
- Directly interfacing with customers to understand their Supply Chain needs
- Translating the customer needs into applicable solutions through leading and coordinating solution development activities with Account Leads and Supply Chain and Logistics professionals
- Development, deployment, strategy and maintenance of the CPFR / Vendor Managed Inventory programs
- Vendor relationship management the people leadership and direction of the VMI program
- Developing and deploying Supply Chain performance metrics across the end to end contract to cash continuum and will establish improvement targets, track and trend performance and take appropriate action to meet business goals and objectives
- Developing SC Customer Solution strategy, staying current on industry trends and collaborating across multi-functional teams to develop new SC

Qualifications for customer supply chain manager

- At least 5 years relevant supply chain experience
- Knowledge of planning, material master, logistic, customer service and distribution in FMCG
- Innovative mindset, crisis management, project management, change management, knowledge management, technology and data management, quality mindset, global mindset, influencing, analytics and problem solving, decision making, compliance orientation, business case development, and drive for continuous improvement
- Having Flexibility and ability to adapt to an ever- changing supply chain environment and organization development driven
- The experience of with SAP ECC, SAP BW, SAP APO, EDI, CPFR and related field, sales, marketing, e-commerce, customer service, and call center environment will be an advantageCustomer Service
- Bachelor's Degree in Supply Chain Management, Engineering, Business Management or related technical field