



Example of Customer Project Manager Job Description

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Our innovative and growing company is hiring for a customer project manager. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

Responsibilities for customer project manager

- Research required legal operating authorities to ensure the department is current on all state and federal operating regulations in order to provide guidance to customers on proper course
- Acts as resource to key internal departments to define and prioritize requirements
- Prepares business case justifications in support of all capital asset requisitions
- Prepares data and presentations for senior level meetings and task forces
- Participates in teams to drive customer experience improvements at American
- Uses project management tools and techniques to achieve project milestones in timely manner
- Ensures proper project document requirements and deliverables are clearly defined and delivered
- Manage deployments assigned to you for the local region
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- Comprehensive work breakdown structure

Qualifications for customer project manager

- English and Mandarin language are must
- Position located at Rio de Janeiro - BR

- Minimum of 5 years of business analysis (process mapping experience or requirements gathering experience)
- Minimum of 5-7 years of project management experience on medium-large scale IT projects
- Software/Hardware implementation experience