



Example of Customer Project Manager Job Description

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Our company is looking to fill the role of customer project manager. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

Responsibilities for customer project manager

- Point of contact for Project and Technical Communication (except Customer Technical Leader/Manager is part of the Project Team) with the customer
- Involves the customer in decision-making processes and provides regular information on project progress (progress reports)
- Responsible for customer inspections (PIM/FAT/Packing Inspection)
- Identifies and creates additional business opportunities out of the ongoing project
- Supports, trains and coaches new team members based on ETO CPP
- Supporting the sales/tendering team during the tendering phase
- Serve as customer interface for all post sale delivery and assist in pre-sale meetings
- Assist in documentation of project objectives, actions and as-completed materials, and all contracted reports as outlined in each project's deliverables list
- Manage deployments assigned to you for local region
- Key point of contact for selected national account to facilitate the correction of errors on purchase orders and ensure timely payment of invoices

Qualifications for customer project manager

- Financial, Business understanding
- Track record of successfully delivered complex SI and/or transformation

- Track record of successfully delivered complex System Integration projects
- Positions could be located in other countries besides France
- Position is in Finland