



Example of Customer Project Manager Job Description

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Our company is growing rapidly and is searching for experienced candidates for the position of customer project manager. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for customer project manager

- Aggressively protects the project's scope to ensure that scope creep does not result by enforcing change management procedures
- Closely monitors timelines and financial budgets to ensure adherence with approved project plans
- Ensures Quality Management is monitored throughout the project cycle and complete lessons learned at key points to validate findings and implements corrective action
- Escalates issues and risks to senior project management
- Performs and documents post project reviews with assistance from senior project management or project sponsors
- Supports logistics of deployment, porting, prepping hardware and training for clients on new accounts
- Governance driven for high level management desktop reporting
- Managing end to end complexity project
- Engage and consultative behavior for presales, during implementation and post sales
- Manage project team activities and provide guidance to end users when they are faced with application configuration and business process options

Qualifications for customer project manager

- Strong sense of urgency for Customer Experience improvement

- Strong familiarity with project management and process mapping software and tools such as Microsoft Project and Visio
- BSS implementation and transformation projects
- This position can be based either in Iran, Iraq, Oman, Sudan, Bahrain or Saudi
- CPM Job Description