



# Example of Customer Business Analyst Job Description

Powered by [www.VelvetJobs.com](http://www.VelvetJobs.com)

Our growing company is hiring for a customer business analyst. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

## Responsibilities for customer business analyst

- Create and maintain multiple operational analyses dashboard
- Clearly communicate findings through slide decks, charts, and dashboards
- Translate business requirements into technical design, Dashboard development, system testing and documentation
- Understand business process maps, system diagrams, logical data models, business requirements, gap analysis, report specifications and other documentation as required for project analysis, planning and design
- Recommend the appropriate dashboard functionality to meet business visualization needs
- Work closely with other Analytic team members across the company to develop internal best practices
- Support and/or lead analytical projects by leveraging a broad set of analytical data/tools
- Work collaboratively with the Revenue Management team to develop and implement plans that deliver optimal execution against customer strategies
- Ability to drive and challenge business units on their assumptions of how they will successfully execute their plans
- Train team members on methodology and process utilized

## Qualifications for customer business analyst

- Airline Business background and experience working with both technical and non-technical teams
- Technical and/or Programming skills and experience are a plus
- Innovative and transformational thinker
- Experience with Tableau is also desirable