

## **Example of Customer Assistance Representative Job Description**

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Our company is growing rapidly and is looking for a customer assistance representative. To join our growing team, please review the list of responsibilities and qualifications.

## Responsibilities for customer assistance representative

- Must be able to work from late November to late April
- Apart from religious observation, must be able to work a flexible schedule
- No drug, alcohol, negligent or reckless incidents on driving record in the past
  5 years
- Must have at least 6 months prior related experience (customer service, retail ,sales experience, ) OR currently enrolled in post-secondary schooling (college, university)
- Working in a fast pace environmen
- Accepting, checking and tagging customers' baggage at kiosks

## Qualifications for customer assistance representative

- Must have basic computer skills knowledge
- Compensation for this position is \$12.00/hr
- Apart from religious observation, must be able to work 25 hours per week within the business hours of Tuesday - Friday 8a-6p & Saturday 9a-12p
- Apart from religious observation, must be able to work 25 hours a week
- Must be willing to being work in late November and work through late April
- Must be willing to start work in late November and work through late April