



Example of Contract Consultant Job Description

Powered by www.VelvetJobs.com

Our company is growing rapidly and is hiring for a contract consultant. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

Responsibilities for contract consultant

- To achieve store target as a team in a dynamic sales and customer service environment
- To drive in customer to our flagship store through various sales channel activities
- To encourage customer using our remittance service through educating how mRemit can enrich their life
- Responsible for ensuring accurate information collection in the registration and transaction process
- Creating a team environment where everyone wants to do their best and deliver results
- Cultivate customer relationships and respond efficiently to their needs and ultimately translate them into overall business objectives
- Assist the Sales & Operations Manager in overseeing the operations of the Shop at all times
- Handle customer complains efficiently and manage customer's expectations
- Deliver recruitment training to client groups Behavioural Interviewing
- Demonstrates a high level of customer focus, resulting in consistent exceptional customer satisfaction

Qualifications for contract consultant

- Excellent collaborative team environment

- Obtain, publish and present key performance indicator (KPI) results to Senior Management as they relate to IT and business functions and processes
- Anticipate and recommend continuous improvement and process integration opportunities that support IT business objectives
- Interpreting and analysing reporting needs in order to develop effective reporting strategies