Our company is growing rapidly and is looking for a content developer. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for content developer

- Create stories and visual concepts that will help investors easily grasp complex concepts
- Collaborate with Alternatives and Solutions Sales and Investment Professionals on presentations for speaking engagements and roadshows
- Determining the structure of the content
- Research and model application behaviors and develop APP ID
- Research and provide defense mechanism against popular protocol, firewall or APP ID evasions
- Research protocols and develop protocol decoder
- Research common file types and do identification, blocking and DLP
- Create process documents using E-comm systems (Zendesk, Digital River, etc…)
- Create New Hire and Ongoing training materials
- Work with internal and external teams to identify gaps in training and agent documentation

Qualifications for content developer

- Proficient coding with jQuery
- Proficient coding Mobile and Responsive contents
- Native Brazilian Portuguese speaker
- Write and publish engaging content and create experiences that make using Office products intuitive, and facilitate and support product adoption customer productivity and satisfaction

- Experience writing or directing for entertainment purposes (playwriting/screenwriting, joke writing, narrative design, exhibition/museum design, creative/fiction writing)