Our company is looking to fill the role of consultant associate. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

Responsibilities for consultant associate

- Primarily responsible for supporting clients to resolve their queries via live chat, email and our team's phone line
- Provide a high quality, consistent, end-to-end customer experience (both pre & post sales) in the use and interpretation of our products and data
- Ensure a high level of customer satisfaction and liaise with account and sales teams to ensure a value-added support services
- Consolidate customer feedback on data and products to further influence product evolution
- Work together with the technical teams to test and validate product installations
- Your work may sometimes require occasional coverage at weekends
- You have obtained additional certification to prove your skills CFA, ACCA, CIMA or related
- Solutions - Deliver technical engagements and build solutions
- Delivery - Engagements include remote projects proving the use of AWS services to support new distributed computing solutions that often span private cloud and public cloud services
- Support project teams in answering strategic business questions through data collection, analysis, and secondary research across a range of key topics and issues (e.g., health care markets, competitors, health plans)

Qualifications for consultant associate

- Installing, upgrading and configuring SUN Solaris 8, 9 and 10 on Sun Servers Using Jumpstart Servers and Interactive Installation
- Configuring and administering Solaris Zones and Containers on Sun Solaris 10 operating system
- Solaris 8,9,10 (at least 7+ years)
- Linux – any (3 to 5 years)
- Solaris dynamic domains, LDOM, Zones and Containers (Design/Build/Support)
- SAN / Direct attached Storage Array (Must have supported)