Example of Console Operator Job Description



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Our growing company is hiring for a console operator. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

Responsibilities for console operator

- System operating parameters (pressure, temperature set points) are selected to maintain a safe efficient work environment
- Functions as a first point of customer contact for internal and external customers
- Directs or transfers all incoming calls
- Downloads updates to software to maintain accurate extension numbers and locations
- Must present a neat appearance and be easily recognized as a contractor employee by wearing proper company attire and appropriate badges
- May be required to provide escort of material to be shredded or for trash collection purposes
- Conducts activities in support of team's objectives
- Moniter DC operations and call out crane errors, jamups and motor faults
- Responsible for helping with load allocation and releasing of loads
- Isolation and bringing down of rework for QA's and FAB

Qualifications for console operator

- Must have 4+ years' experience in working onbatch and console monitoring
- Knowledge of Parallel Sysplex operations
- TSO, ISPF, SDSF advanced
- TWS (OPC) advanced
- SA z/OS (AOC) advanced