



Example of Computer Systems Engineer Job Description

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Our innovative and growing company is hiring for a computer systems engineer. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for computer systems engineer

- Install and maintain data retrieval systems as emergency backup
- Respond to inquiries from staff, administrators, service providers, and site personnel to provide technical assistance and support
- Train field representatives on new hardware and software
- Troubleshoot malfunctions of network hardware and software applications, telephones, and security systems to resolve operational issues and restore services
- Lead computer system validation for local and global sites including automated lab equipment software, data tracking and trending software, quality systems software and associated business system interfaces
- Determine computer system validation strategy for system qualification in alignment with company systems and collaborate/lead in decision-making and make recommendations regarding best options
- Communicate proactively with stakeholders and management regarding progress, issues and plans for resolution and to ensure the project team and/or network is fully informed of updates and improvements
- Develop computer system validation related content
- Monitor/support on-going computer compliance and perform periodic system reviews ensuring that the systems maintain their validated status
- Be a key member of a workforce that will assist with solution development and perform the implementation

- Certifications in Cisco and Microsoft applications a plus
- Position of Public Trust is also required
- Excellent written and verbal communications, including technical writing
- Minimum 4 or more years of experience with CA Single Sign-On (SSO), user directories, and web access management technologies
- At least 3 years of experience with CA Directory as a policy store, session store, and key store
- CA Single Sign-On R12.52 experience is a plus