



Example of Computer Operations Job Description

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Our company is growing rapidly and is looking to fill the role of computer operations. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

Responsibilities for computer operations

- Responsible for providing engineering expertise to support 'ad hoc' customer requests to participate in C2BMC discussions and to relate this experience to DTS related engineering discussions as necessary
- The DTS COSA will perform systems troubleshooting activities for both operational and training environments
- Responsible for providing Help Desk support functions and assistance as required based on area of technical expertise and experience
- The DTS COSA interfaces directly with the warfighter to answer DTS related questions, assists on C2BMC utilization, supports pre-event training, and the post training debrief
- Position is typically Mon - Fri with extended hours split between 2 shifts
- Candidate may be required to support 24x7 shift work
- Work with the USPS Retail lab lead, the lab analyst/testers, the USPS Retail managers and USPS Engineering team members
- Support lab equipment hardware by replacing broken peripherals such as scanners, scales, printers, customer displays, clerk displays
- Validate systems specifications, input/output processes, and working parameters for hardware/software compatibility and maintenance of system security
- Identify, analyzes, and report hardware/software support deficiencies

Qualifications for computer operations

- To be pursuing a degree or finishing a degree
- 2 Years experience with Bachelors in Science
- Active Secret and the ability to obtain a TOP Secret Security Clearance and ability to work in a classified environment
- 2+ years of experience in Systems Analysis, coding & tuning