



Example of Community Worker Job Description

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Our company is searching for experienced candidates for the position of community worker. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

Responsibilities for community worker

- Maintain statistics for tracking and accountability to state, city and agency
 - Assist members with completing a Health Risk Assessment, identifies/providing direction to managing healthcare barriers
 - Responsible for establishing trusting relationships with patients and their families while providing general support and encouragement to the patient while in the hospital setting coordinating home visit date and time post discharge from the acute care setting
 - Work closely with ambulatory care managers to help ensure that patients have comprehensive and coordinated care
 - Maintain electronic records and compile statistical data in accordance with the departments standards
 - Assist patients and their families with benefits, entitlements, and housing any other identified needs that impact patients physical health and emotional well-being
 - Determine patients care transitions needs via screening in various care settings (Emergency Room, hospital, at home, etc)
 - Advocate for patients when barriers to care exist
 - Assessment & Management. Review self-pay census and assess under and uninsured patient and families for community, urgent and chronic care healthcare coverage and payer opportunities
 - Promote patient treatment adherence through assessing patient readiness to make changes
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- Knowledge of local community agencies and organizations
- MHRT-C certification required
- Six (6) year combination of education, training, and/or experience providing case management services
- 2-3 years experience in the mental health field
- Engage with the member in a variety of settings to establish an effective, professional relationship
- Have an appreciation of cultural diversity and sensitivity towards the Medicaid population with demonstrated expertise in topics related to cultural competency including working with members with limited English proficiency