



Example of Collaboration Manager Job Description

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Our growing company is searching for experienced candidates for the position of collaboration manager. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don't fill all of the qualifications, you may still be considered depending on your level of experience.

Responsibilities for collaboration manager

- Sales and marketing acumen and be highly client-facing and engaging
- Skill and savvy in working within larger companies that have multiple functional stakeholders
- Proven track record of leading a team to meet aggressive targets
- Financial services or markets experience, knowledge or at least affinity and interest
- Accountable for the global end to end flow based model of Collaboration, Social and Storage Services, including locally reporting team members regional team members that are part of the Collaboration and Storage services team
- Manage Collaboration and Storage team level Kanbans and ensuring teams are trained, engaged and managing work units in the end to end DevOps flow based model
- Liaise as the service owner interface between vendor support teams and Business Unit Technology (BUI)
- Provide leadership, guidance, and coaching for all team members of Collaboration, Social and Storage services area, which includes job performance and career development
- Manage the end to end cost model and budget management for Collaboration and Storage services portfolio
- Lead all phases of program management including business case development

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- A strong technical background and Microsoft products experience with the ability to communicate with the HR, Corporate Communications, and Business Affairs, Programming & Legal user communities for project support, business processes and requirements, and identify and implement solutions to meet those needs
 - Expert knowledge of audio conferencing and web conferencing space with overall familiarity with Unified Communications
 - Contact Centre experience from a product management, engineering, &/or operations perspective
 - Preferred Bachelors or Masters Degree in Engineering, Business, or Commerce
 - Hit the ground running in a fast-paced environment
 - Demonstrated delivery capability for large complex technology projects