



Example of COE Manager Job Description

Powered by www.VelvetJobs.com

Our growing company is searching for experienced candidates for the position of COE manager. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

Responsibilities for COE manager

- Manages all aspects of small to medium projects concurrently from initiation through closure using SOA COE recommended project methodologies – such as waterfall, iterative, agile
- Function as a global super user to deliver training on key sourcing technologies including eSourcing, contract management, supplier collaboration, spend analysis and other Supply Chain processes and systems
- Lead efforts to integrate and sync data sources and reporting across multiple CB Ops Enablers (EPM, CPO, CB Ops Dashboard, POP)
- Defect Management - identification and analysis of defects and work with Ops teams to ensure the quality of delivered software ensuring timely bug resolution
- Clearly communicate with upper management any risk areas
- Develop overarching approach to the work and vet with process lead
- Think through all critical components of project including triggers, inputs, outputs, integration points, inter-dependencies
- Determine impacts of project including, but not limited to other COEs to be consulted, impacts to GBS Outsourced (Hewitt), work load, resource skills, system requirements, Standard Operating Procedures, Standard Technical Procedures, Call Scripts, Training and Change Management
- Develop workplans and execute
- Products and Supplies Strategies

Qualifications for COE manager

- Comfortable to communicate over various channels
- Deep (hands-on) knowledge in software development process - excellent understanding of software development and project management fundamentals
- At least 3 years of experience as a professional services manager, consultant or an engineer, preferably with an Internet, Cloud or “Big 5” consulting organization
- The applicant must be available to work full-time in Sofia
- Incident, Change and Problem management experience IT Service Management