



Example of Clinical Support Job Description

Powered by www.VelvetJobs.com

Our company is growing rapidly and is searching for experienced candidates for the position of clinical support. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for clinical support

- Member of the business intelligence team responsible for building Cerner reports from the business objects database
- Promotes a positive position when supporting the use of the EMR, assisting the clinicians to effectively utilize the systems functionality and understand its benefits
- Assist the clinicians with data retrieval from the various applications
- Provides one on one instruction for clinicians regarding the use of various Cerner applications
- Supports all clinical staff in the utilization of hospital provided applications via telephone in the call center, remote viewing of clinician's accounts or on the clinical units
- Troubleshoots and assists users with routine system issues
- Communicates and distributes job aids for hospital provided applications related to the EMR
- Confers with management and clinical liaisons to develop new approaches or alternatives to ensure that user assistance is being provided effectively and efficiently
- Maintains records, logs and reports of assistance and training provided
- Support upgrade needs for applications used by the clinicians

Qualifications for clinical support

- Preferred RN with background using Cerner in the field

- Capabilities for use of Cerner tools for report development
- Be self-directed and work on collaborative teams
- Bachelor's or Doctorate of Pharmacy degree
- Minimum one year pharmacy residency training completed (or equivalent training/experience) recommended