



Example of Clinical Support Specialist Job Description

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Our company is growing rapidly and is hiring for a clinical support specialist. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

Responsibilities for clinical support specialist

- Install new / rebuild existing servers in a VMware environment and configure hardware, peripherals, services, settings, directories, storage, in accordance with standards and project/operational requirements
- Work closely with other GPS Physics team members and Physicists from Global Education & Training Solutions and Global Engineering to develop the training material for Linac, TPS and QA Physics courses for Unity MR-Linac
- Deliver the training courses to early commercial customers for Unity MR-Linac and provide feedback to improve the training material
- Provide onsite and remote support to customers during the commissioning of Unity solution
- Participate in data collection and beam modeling services
- Deliver training programs to improve regional support staff product knowledge to our regional offices in UK, USA, Australia, Japan, Hong Kong, India and China
- Tier 4 physics support which includes escalation management for all regional offices worldwide
- Provide all new training packages and assist with training for new starters
- Required to take a company clinical lead and perspective
- Work alongside marketing to portray UK market NIV needs and future developments

Qualifications for clinical support specialist

- Serve as primary contact for application design regarding new requirements
- Execution of projects and enhancements within the Cerner Millennium Clinical Reporting environment to support the business needs of clinical departments
- Installing patches/fixes provided by the vendor in accordance with change control processes
- Minimum 2 years' experience building and supporting Cerner Millennium Clinical Reporting
- Understanding of the Cerner Millennium Charting or Clinical Reporting application