



Example of Client Trainer Job Description

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Our innovative and growing company is searching for experienced candidates for the position of client trainer. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for client trainer

- Stay up to date on the various product technologies
- Work strategically with sales representatives to convey knowledge to customers
- Assist with internal rollouts of new product launches and upgrades
- Establish an excellent working relationship with each customer and continuously strive to improve the level of overall services provided
- Thoroughly assess customer needs to devise the most effective, efficient and appropriate training model and materials necessary to exceed customer expectations
- Deliver classroom, recorded & virtual IPB new entrant, system changes and advanced training to the Client Onboarding Group in Europe & Asia, topics cover Regulations, systems, processes and soft skills
- Define & facilitate immediate training requirements for weekly sessions
- Shadow the Training & Communications for USPB
- Thoroughly preparing and professionally conducting training for new and current clients utilizing established training materials
- Assist in trial calls to ensure effectiveness of purchased system

Qualifications for client trainer

- Obtain end-of-course evaluations from course participants in order to assess the effectiveness of training
- Strive to enhance the department's relationship with customers, ensuring the

- Develop and deliver agreed, tailored and innovative training solutions, ensuring deliverables reflect changes to current working practices, processes and procedures
- Develop and deliver online and self-teach solutions to meet the user and business needs to the agreed standard
- Identify appropriate training solutions to meet the needs of the NHS clients' skills and knowledge issues, in relation to Oracle Financial applications, changing processes and procedures
- Carry out Training Needs Analysis for clients who have requested additional training to provide the NHS SBS with a quality training solution