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Example of Clerical Associate Job Description

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Our company is searching for experienced candidates for the position of clerical associate. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

Responsibilities for clerical associate

- Contacting cardiac clinic patients to schedule diagnostic procedures before clinic visits
- Preparing, faxing and/or emailing Manage Care Log of patients for Stress,
 Neurology and Pacemaker tests
- Opening and closing Cardiology and Neurology visits
- Answering phones, directing call and taking messages
- Reconciliation of EKG orders in Tracemaster
- Managing Daily Testing Report Log
- Other clerical duties assigned by Supervisor and Medicine Administrators
- Verifying all patients insurances
- Checking 15 data elements in the Unity System
- Obtaining demographic information and signature of patients

Qualifications for clerical associate

- Opening and closing patient visits into CRT
- Booking appointments into CRT
- Informing clinicians that patients are waiting
- Calling Medical Records for chart numbers (if needed)
- Calling all Managed Care for authorization and continuation of visits
- Light typing as needed