



Example of Claim Manager Job Description

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Our growing company is looking to fill the role of claim manager. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for claim manager

- Act as an escalation point for the team and the team's performance
- Conduct and attends regular project meetings with R&D, Regulatory and other needed cross-functional personnel to ensure claims testing will support Marketing-desired claims
- Participate in the coordination and organization of advertising challenges (NAD, network, litigation)
- Participate in and direct cross-functional review of product label claims for North American business in order to ensure compliance with all applicable laws and regulations under FTC, NAD and state and local consumer protection and advertising laws internal business requirements
- Lead team of Product Owners across the Agile Release Train
- Leads an Agile Release Train to execute and deliver strategic technology capabilities in support of the Claim business plan and strategic priorities
- Work with the Business Owner(s) to understand and communicate internal and external customer needs and participate in validation of the proposed solutions
- Understand and support Claim's business plan and strategic themes and direction
- Partner in the development of the portfolio vision and roadmap
- Manage and prioritize the flow of work within the portfolio and program backlog

Qualifications for claim manager

- Strong understanding of contract terms and conditions in an EPC environment
- Strong understanding of WC principles
- Ability to prioritize, make good decisions, execute, follow through
- Civil Engineering/Architectural degree or equivalent
- Strong experience in civil works, either on design side or in construction activities