



# Example of Citrix Engineer Job Description

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Our company is growing rapidly and is searching for experienced candidates for the position of citrix engineer. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don't fill all of the qualifications, you may still be considered depending on your level of experience.

## Responsibilities for citrix engineer

- Serve as tier 3 escalation support for domain technology issues that cannot be resolved by tier one and two server support
- Identify, diagnose and correct problems related to the operating system, software, utilities and applications
- Install, configure, and maintain operating system software and third party software utilities for hardware systems within company operational guidelines
- Research new technologies for implementation across the enterprise
- Monitor group incident and request queues, alert notices and other work request streams for new notifications
- Enter/track/update case/changes in ticket management system
- Provide tier 3 support for team members and other support teams
- Mentor fellow team members
- After-hours support rotation and implementation as needed
- Stewardship of all Citrix technologies and services

## Qualifications for citrix engineer

- NetScaler MDX SDX
- Citrix Certified Engineer with XenApp, XenServer, XenDesktop, & Netscaler
- Strong understanding of blade servers & storage
- Strong understanding of Hyper-V
- Virtual technologies

