



Example of CIB-Operations Manager Job Description

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Our innovative and growing company is looking to fill the role of cib-operations manager. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

Responsibilities for cib-operations manager

- Balance the needs and foster a relationship between the business and the project teams
- Scope impact of onboarding and engage all impacted external / internal parties
- Manage the project progress by use of project plans, issues logs, change control and status reports as appropriate
- Act as the front face to the client, agreeing structure, requirements and operating models
- Responsibility for the impact to the client, ensuring the best client experience
- Strategically managing the team workflow across the team to ensure deliverables are met
- Leading solution workshops, developing clear outcomes and next steps
- Define current state, partner with business to identify future state, build implementation plan and drive execution
- Acting as an escalation point for support matters
- Respond and interact with all internal business lines including Relationship Management, Client Executive, Portfolio Accounting, Technology and senior management contact with external auditors, consultants and clients

Qualifications for cib-operations manager

- Holding regular team meetings and one to ones with documented minutes /

- Identified areas of risk
- Proven ability to implement and manage change across direct units remote units
- Have strong questioning and analytical skills to contribute towards ongoing development of controls automation initiatives
- Experience of project management, business analysis or Operations