Our company is growing rapidly and is looking for a cib-business manager. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don't fill all of the qualifications, you may still be considered depending on your level of experience.

Responsibilities for cib-business manager

- Promote self service and avoid key man dependencies
- Help provide day to day support, continually improve related documentation and undertake BAU configuration activities
- Alignment of the business strategy into a coherent front to back technology 3 year plan across Investor Services
- Ensure Change the Bank spend is appropriately prioritized with supporting business cases
- Drive the workforce management program (resource and location strategy) in alignment with the macro CIB Technology and corporate DRIVE strategy
- Manage the Communications Agenda including preparation for townhalls and offsites
- BCM will be responsible for raising all technology related requests and managing them to completion through JPM systems
- Monthly audit and control procedures
- Run front to back a new systems implementation
- To understand end-user / business usage patterns and change demand

Qualifications for cib-business manager

- Extensive experience within financial services org preferably in an operations or a projects / analysis role
- COO for Bahrain, Egypt and Lebanon

- Manage client coverage list & client reference data across all systems
- Continued review of front office expenses, both direct and indirect expenses