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Example of Channel Product Manager Job Description

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Our company is growing rapidly and is looking for a channel product manager. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

Responsibilities for channel product manager

- Act as business proponent for existing and new virtual interaction capabilities and developments
- Write project definition documents, direct business requirements process, manage product roadmaps, and direct cross-functional teams to implement new capabilities and enhancements contact center interactions
- Lead development and implementation of product enhancements working with vendors
- Ensure voice channels meet state and Federal regulatory requirements and coordinate legal review of all supporting collateral materials and documentation
- Simplifying the authentication experience within the smart device, and developing a platform that will support additional forms of authentication
- Authenticating from the mobile device to other channels
- Verifying activity
- Provide direct client role and oversight Trust and Fiduciary review for Jersey regulated funds
- Act as Depositary for AIFMD regulated clients, liaising with clients, third party administrators and in-house service suppliers to ensure adherence to the AIF codes through the performance of daily, monthly and annual checks
- Acting as Trustee for Corporate Trust performing review of Fiduciary
 Manager including investment monitoring, review of monthly valuation packs,
 fee and payment approval, review and signing of contractual documents, due
 diligence reviews, present at Boards

- Understanding of end-to-end Order Management systems and processes
- Ability to successfully collaborate with customers (internal and external) in a positive way to earn their respect as a partner and to achieve goals
- Excellent communication and writing skills to communicate clear and detailed specifications to internal/external resources and manage expectations of
- Bachelor's degree, or foreign equivalent, in Business Administration,
 Information Technology, Information Systems, Business Operations, or a closely related field
- 5 years of online retailing experience
- 5 years of experience with Direct to Consumer, large scale e-Commerce environments, Consumer Analytics, and JIRA