



Example of Care Navigator Job Description

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Our innovative and growing company is looking for a care navigator. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don't fill all of the qualifications, you may still be considered depending on your level of experience.

Responsibilities for care navigator

- Ensuring all patients with an oncologic diagnosis receive quality and comprehensive services
- Gathers, analyzes data and issues recommendations to improve service line quality indicator performance
- She/he serves as a clinical resource with expertise in hematology/oncology care management
- Acts as ambassador and representative of the Oncology Program in community events and markets/promotes service line to increase business volume for the Hospital
- This position will also work with palliative care patients
- Identify appropriate care setting and arrange transfer if required- GIP, House of Hope, board and care, home hospice or palliative care
- Follow Up with Existing patients
- Participate in the education of nursing and medical students that may rotate through the Care Connections Clinic
- Provide social work and behavioral health services for Foster Care Clinic patients in collaboration with the care team
- Conduct clinical interviews to assess pertinent patient information

Qualifications for care navigator

- Minimum three (3) to (5) years acute care experience strongly preferred

- Ability to analyze payor quality data and navigate reports from various Electronic Health Records
- Public speaking centered around medical practice education
- Commitment to collaboration, professionalism, and effective communication in all interactions with physicians, HealthONE Physician Services employees, patients, caregivers and payers
- Experience in evidence-based health and lifestyle coaching techniques preferred