



# Example of CAO Operations Job Description

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Our innovative and growing company is looking to fill the role of CAO operations. To join our growing team, please review the list of responsibilities and qualifications.

## Responsibilities for CAO operations

- Review and analyze underlying data gathered to assess reasonable cause to advance an alert to Investigations or to clear the alert
- Establish collaborative working relationships with other CAO Alert / Investigations team members globally
- Function as a key contributor with demonstrated knowledge of AML/KYC /CLS issues, broader functional knowledge
- Identify control gaps within CAO wide programs and implement effective controls to close the gaps identified
- Conduct gap analyses between differing CAO processes, at both a high and detailed level
- Effectively partner with CAO stakeholders and firm subject matter experts so as to effectively understand firm standards, policies and regional regulatory requirements
- Track key issues and risks
- Produce detailed project plans that will be the base document to define roles, responsibilities and milestones
- Organize and launch (with support from Ops leaders) Firmwide programs and initiatives driving innovation, addressing common opportunities/issues and/or sharing best practices
- Prepare executive level presentations to track/communicate/report on a broad range of topics across the CAO organization

## Qualifications for CAO operations

- Responsible for defining the implementation roadmap for CIB relating to assigned working groups /streams CIB in
- At least 5 - 7 years experience in financial services, min 2 years of in project management, preferably in operations
- 4+ years of experience in finance, business management, strategic initiatives and/or project management
- Ability to influence outcomes and get the best from the business
- Ideally 2+ years of experience in finance, business management, strategic initiatives and/or project management
- Team oriented and flexible, with an ability to take ownership over specific tasks or projects and proactively move them forward