Example of CAD Manager Job Description



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Our company is looking to fill the role of CAD manager. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

Responsibilities for CAD manager

- Working with our VAR (Value Added Resellers) to ensure we are leveraging our maintenance support
- Coordinate and perform communications, order processing and outreach to advertising agencies, dub houses, advertisers, post-houses and uploaders as part of order management
- Coordinate and perform communications and outreach on an ongoing basis in support of programs designed to update the client base of new features, spot deliveries, special initiatives, offers and other critical communications programs
- Work with Product team leadership to identify feature enhancements on behalf of customers and/or to streamline internal Account Management workflow
- Interface with AdDelivery Sales and Technical staff in order to schedule and manage site deployments and activation of services
- Coordinate with guidance from AdDelivery Technical Support and Salesmeetings, conference calls, schedules and events critical to the install and usage of AdDelivery products and services
- Workflow monitoring utilizing admin tools to proactively find issues before our customers
- Manage and track communication with customers regarding production service requests, both with internal production resources and managing external vendor relations
- Act as single point of contact for clients regarding AdDelivery Sales and Technical Support issues, providing customer service, answering or

• Prepares weekly activity reports in format requested by immediate supervisor

Qualifications for CAD manager

- Experience in the CAD landscape (2D and 3D)
- Experience in 2D/3D CAM (plotters, cutters, engraving/CNC...) is an advantage
- Experience working in an Agile methodology or in a development environment is an advantage
- Bachelor's or Master's degree in Engineering, from premier institutes
- 7 10 years of experience working on CAD/3D/Geometry and Cloud technology
- 5+ years of hands-on experience writing code on various technology including CAD and Cloud