Our company is growing rapidly and is looking to fill the role of business solution architect. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for business solution architect

- Ability to work across various Novartis IT groups such as NIBR Informatics and NBS IT and experience with managing software vendors to efficiently and effectively deliver and support solutions
- Collaborate with development SME, Enterprise Architects and business analysts to develop architecture including solution building blocks, application components and integration
- Responsible for architectural reviews of Technical Architecture Documentation to the Principal Architect and Architecture Review Board
- Researches on industry trends and creates customer heat maps for the Analytics practice for various offerings
- Accountable for solution design of the IT Service, aligned with Enterprise Solution Architecture
- Supports change management activities
- Lead Transformational/complex/strategic deals
- Develop the solution architecture and solution roadmap based on current and future customer needs

Qualifications for business solution architect

- Charging System Business Configuration
- Deep understanding of at least one Object Storage offering, experience with related

- Deep knowledge of our Service cloud with a focus around Knowledge Management, Multi-Channel Support, Web Chat, Communities, Agent Scripting, and relevant best practice industry KPI's
- Able to evaluate, recommend and develop meaningful reports and dashboards
- Knowledge of enterprise systems and integrations