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Example of Billing Associate Job Description

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Our growing company is looking to fill the role of billing associate. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for billing associate

- Assist in all internal and external audits
- Perform reconciliations and analyses of key accounts and coordinate activities with accounts payable department
- Prepare spreadsheets for management as needed
- Maintain contract records
- Act as liaison between sites and India offshore office, troubleshooting issues that arise
- Must be able to complete tasks in an assigned time frame
- Run reports at month end closing
- Communicate new and changing client policies
- Ensure rates are up-to-date and submit rates for approval as needed
- Communicate issues that may require follow-up and escalation

Qualifications for billing associate

- Minimum of 3 (three) years previous work experience
- Two or three years of occupationally specific training beyond high school or an AA degree preferred
- Strong customer service orientation and strong problem solving ability
- The ability to resolve problems that require the use of basic scientific, mathematical or technical principles
- Computer proficiency, including Excel, Outlook
- Excellent organizational, oral, written, and communication skills required