



## Example of Base Manager Job Description

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Our company is searching for experienced candidates for the position of base manager. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

### Responsibilities for base manager

- Lead to cooperate with global complaint handling team, to complete product complaint handling since new product launched and installed in market
- Lead to organize product issue investigation, risk assessment and execute the actions as required (design changes, Field Modification Instruction, field support, ...) after product mass production (M4)
- Lead to define and execute product cost reduction and vitality project
- Lead to cooperate with design function team, to well handle parts life cycle
- Lead to achieve product quality goals defined by company
- Definition and deployment of the Installed Base management roadmap and related actions to ensure accurate and up to date Installed Base information of the IGT Systems installed base
- Lead the E2E Installed Base improvement program across Business Unit IGT and Markets
- Ensure that processes relevant for the Installed Base are addressed from system creation up to system End of Life
- Identify opportunities to significantly enhance business performance not obvious to others on long term plan
- Lead and participate in multifunctional teams across the total product life cycle including development, operations, supply chain, customer service, quality & regulatory and markets

### Qualifications for base manager

- Demonstrated ability to manage professional level employees, requiring excellent written and verbal communication, leadership skills
- Proactively manage interactions with internal teams in order to understand needs and requirements
- Learn proprietary software application to ensure accuracy
- Offer suggestions and identify areas where data can better serve business needs
- Please note that candidates local to the RTP, NC area will receive first consideration, as interview preference is in-person, and relocation assistance will not be available