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Example of Authorization Specialist Job Description

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Our company is growing rapidly and is searching for experienced candidates for the position of authorization specialist. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

Responsibilities for authorization specialist

- Ensure open communication thru communicating with administrative and field associates regarding the status of authorization requests, authorizations and related reimbursement issues
- Research address/benefit changes per FSU/insurance Company's request and makes corrections as necessary to ensure payment by the insurance carrier
- Review reports and/or pre-billing edits on a regular basis for all assigned branches and notify managers when issues are present that delay billing and/or cause payment to be denied
- Review and monitor the drug authorization workqueue, identifying patient treatment/therapy plans that require prior authorization
- Prepare and complete payer-specific prior authorization request forms, interpret medical policy criteria, and apply appropriate guidelines to prior authorization requests
- Review and comprehend patient progress notes, lab reports, infusion summaries, imaging reports, and plan of care
- Determine when documentation does not meet medical policy guidelines and coordinate appropriate follow-up by clinical staff members that aid in the prior authorization process
- Follow-up with appropriate parties to meet all deadlines and prevent prior authorization denials
- Manage prior authorization process from initial submission to authorization for all assigned cases

Qualifications for authorization specialist

- Must demonstrate ability to effectively build relationships and communicate with both internal and external customers
- Must be able to accurately document and verbalize issues and have the ability to work with in a team environment and across departments
- Must be able to work in an environment where meeting and executing on timelines is essential
- Works well in high-pressure situations
- Ability to work closely and effectively with peers across the organization and with the medical staff
- Motivated, shows initiative, and collaborates well in a team setting