



Example of Audio Technician Job Description

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Our company is growing rapidly and is hiring for an audio technician. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for audio technician

- Working history with h.323 , h.264 and IP streaming
- Understanding of WebRTC (even if basic)
- Experience with IPTV systems
- Crestron Fusion
- Troubleshoot and resolve of end-user issues in real-time
- Field and respond to inquiries from both internal and external customers and provide training as needed
- Identify opportunities to improve processes which includes eliminating time and resource intensive practices
- Assist in the documentation and implementation of improved processes
- Follow Incident, Problem and Change Management processes including timely, proper documentation of issues and requests
- Assist in the training of University faculty, staff, and students on the proper use and operation of equipment and facilities

Qualifications for audio technician

- Experience working with cisco telecom equipment
- Experience in large scale environments
- One year of experience in the operation and maintenance of audio-visual media equipment
- 2-3 years' experience setting up and troubleshooting audio visual equipment in a educational environment
- AA degree + 2 years Experience OR

