



# Example of Applications Support Analyst Job Description

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Our growing company is searching for experienced candidates for the position of applications support analyst. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don't fill all of the qualifications, you may still be considered depending on your level of experience.

## Responsibilities for applications support analyst

- Application Hygiene
- Provide technical support to our customer base
- Be required to represent the Production Support organization on company-wide project teams
- Analyze, configure, and execute impact runs using Monte Carlo simulation methods
- Act as point of contact for all application interruptions
- Change and Problem Control Processing
- Investigate any issue
- Deliver and maintain effective support for data purge, replication and migration functions
- Troubleshoot, resolve, and recommend long term solutions if recurring issue application-related problems escalated by first level support
- Test and verify functionality of new systems prior to installation

## Qualifications for applications support analyst

- 3+ years of technical analyst
- The candidate will also need to have a proven track record of service delivery in a complex IT environment and will have an in-depth understanding of applications supported by Applications Support functions in general

- Experience with and a broad knowledge of virtualization, Middleware, Database concepts, such as star schemas, snowflakes, dimensions, facts
- Ability to support & understand data integration specifications, ETL mappings/sessions & workflows using Informatica 8.6, data loading, monitoring and validating data, design fact and dimension tables
- Support experience in relational databases .NET technology