Our company is searching for experienced candidates for the position of applications sales. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## **Responsibilities for applications sales**

- Ensure that all customer order documentation requirements are compiled within the required time-scales, including submission and progress of Letters of Credit
- Support a range of process type enquiries and propose suitable technical and commercial solutions to the customers' requirements
- Ensure that products are sold profitably as determined by the business
- Ensure response to enquiries, orders and all other activities are according to identified time-scales
- Ensure that customer complaints are acknowledged within 12 hours and that necessary remedial action is taken within the Company
- Liaise with all departments in the Company, customers and distributors
- Develop and maintain knowledge and work within Company policies, practices, systems, procedures and product knowledge
- Ensure all orders that result from a quotation conform in all aspects to the terms offered before processing / entering the order on to the system
- Evaluate requests for returned goods and liaise with operations to ensure the initial paperwork is raised for action in accordance with the returned goods procedure
- Direct the activities of the Sales/Applications Engineering group by developing specific goals and taking effective actions to improve how we do business with our dealers our internal customers

## **Qualifications for applications sales**

- Must have experience selling into Large Retail accounts IE Macys, Nordstrom, Home Depot
- Experience in selling Supply Chain (notably-Warehouse Management (WMS), Planning, Replenishments/Allocations, POS, Store Operations and RPO (Retail Profit Optimization) is a plus
- 5 years applicable experience and a successful sales track record
- Solid software experience
- Is aware of personal strengths and weaknesses and seeks self-improvement
- Fluency in Finnish and English is mandatory