



Example of Application Support Developer Job Description

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Our growing company is searching for experienced candidates for the position of application support developer. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

Responsibilities for application support developer

- Document and Optimize Application Tier configurations
- Evaluate Eagle DB and work with Middle Office team to streamline batch cycles
- Application Development & Support (Enterprise Data warehousing and others VB.Net applications) providing support for the EDW & other applications (Develop new and maintain existing)
- Support & Training to users on Collaborative & Office productivity Tools (Office 365, Team Sites)
- Desk Side Support to local & remote users on their Laptops, Cell phones, Printers, Meeting room equipment, including working on the project to Migrate to Window10
- IT Vendor & Expense management of Data & Voice invoices (Canada Wide) from Bell
- Reviews detailed business, functional, and high-level technical requirements including technical recovery, security, and audit to identify the need for, and assist with, the roll-back of units of work
- Acts as a technical expert for Band A application developers
- Ensures project artifacts are ready for promotion to production
- Creates builds and deployments to automate Virtual Machine setup

Qualifications for application support developer

- 1 year of Requirement Gathering, Stakeholder management, Stakeholder expectation setting and management
- Technical support of online and batch COBOL, DB2, VSAM and JCL
- Quick understanding of applications and program logics for providing Level1 support
- Providing and/or agreeing estimates for servicing project requests / requirements
- Providing technical support for Quality Assurance (QA) Testing and User Acceptance Testing (UAT)